

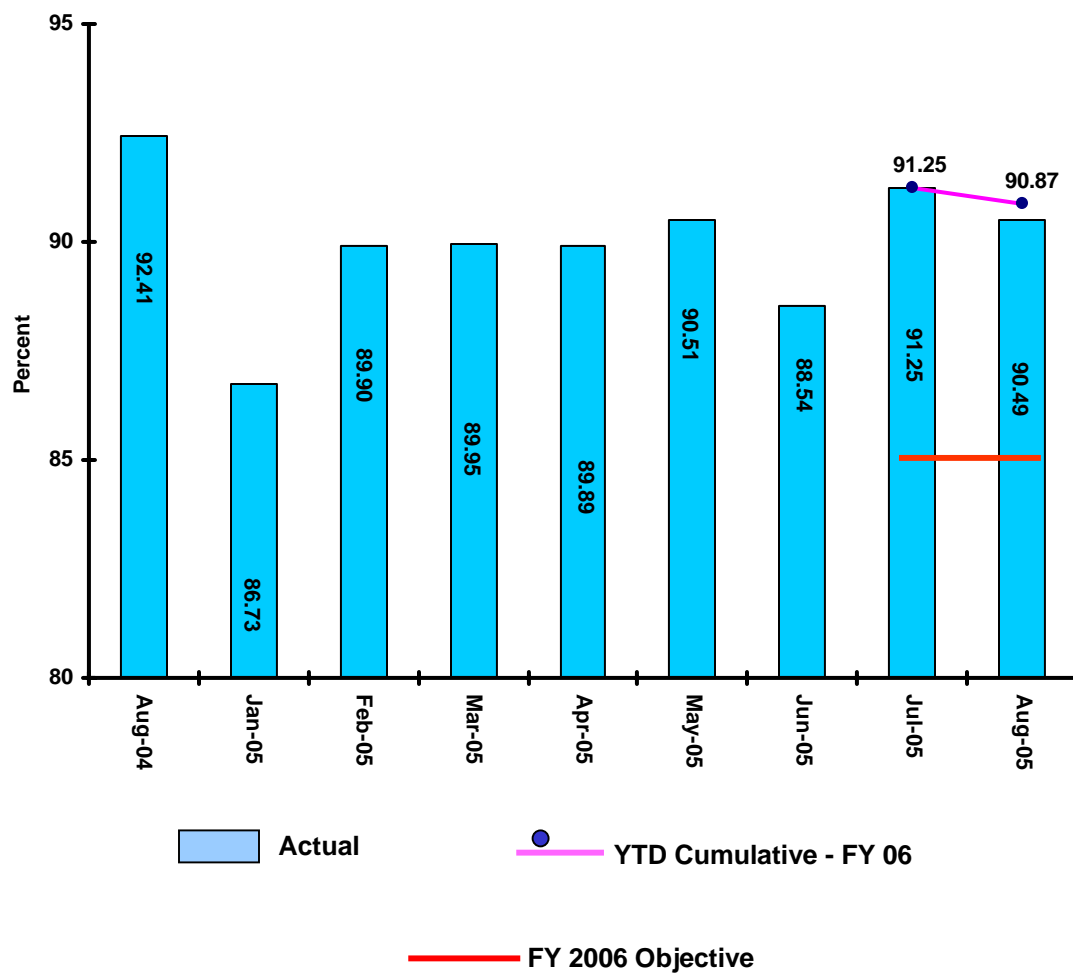


ARIZONA DEPARTMENT OF TRANSPORTATION TRANSPORTATION SERVICES GROUP

ADOT Goal 2: *Increase the quality, timeliness and cost effectiveness of our products and services.*

Objective : 6 *For FY 2006, pay 85% of vendor invoices within 30 days of receipt of invoice.*

Percent of Vendor Invoices Paid in 30 Days



Vendor invoices paid within 30 days of receipt have averaged about 90.0 % through August.

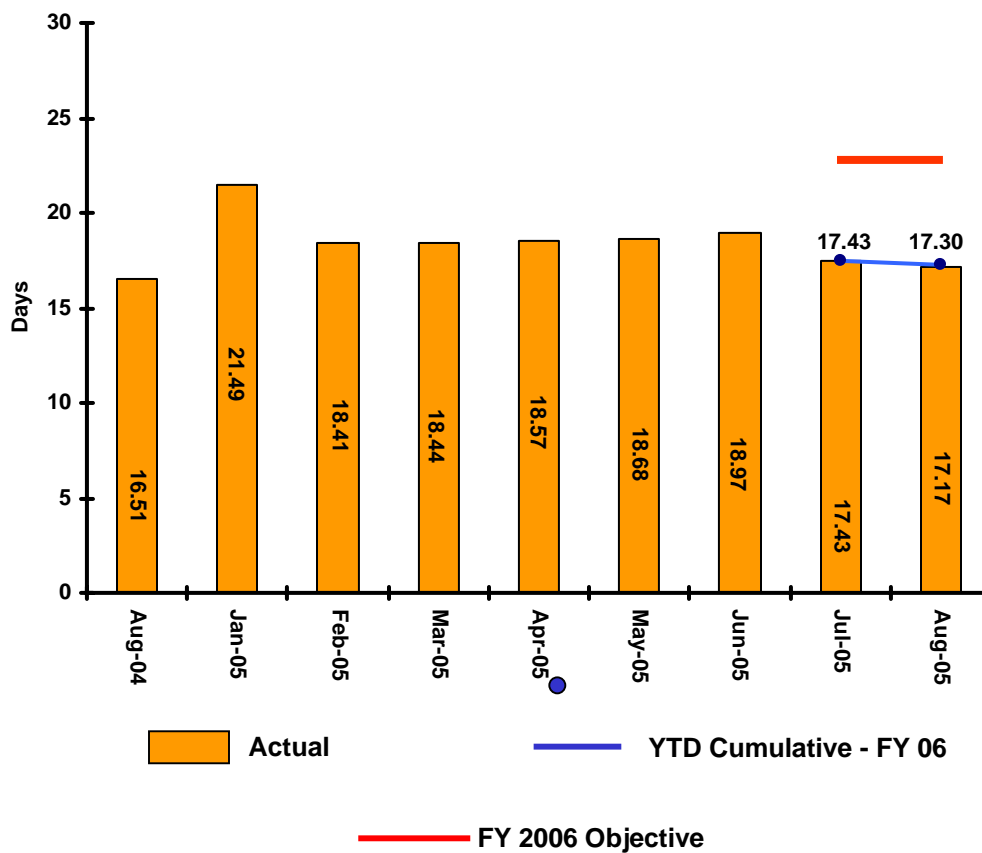


ARIZONA DEPARTMENT OF TRANSPORTATION TRANSPORTATION SERVICES GROUP

ADOT Goal 2: *Increase the quality, timeliness and cost effectiveness of our products and services*

Objective : 7 *For FY 2006, maintain an average processing time of 20 days for vendor invoices from the date of receipt of the invoice.*

Average Processing Time* of Vendor Invoices



After the YTD average increased by one-half day in January, the average processing time for invoices remained steady at 17 days through August.

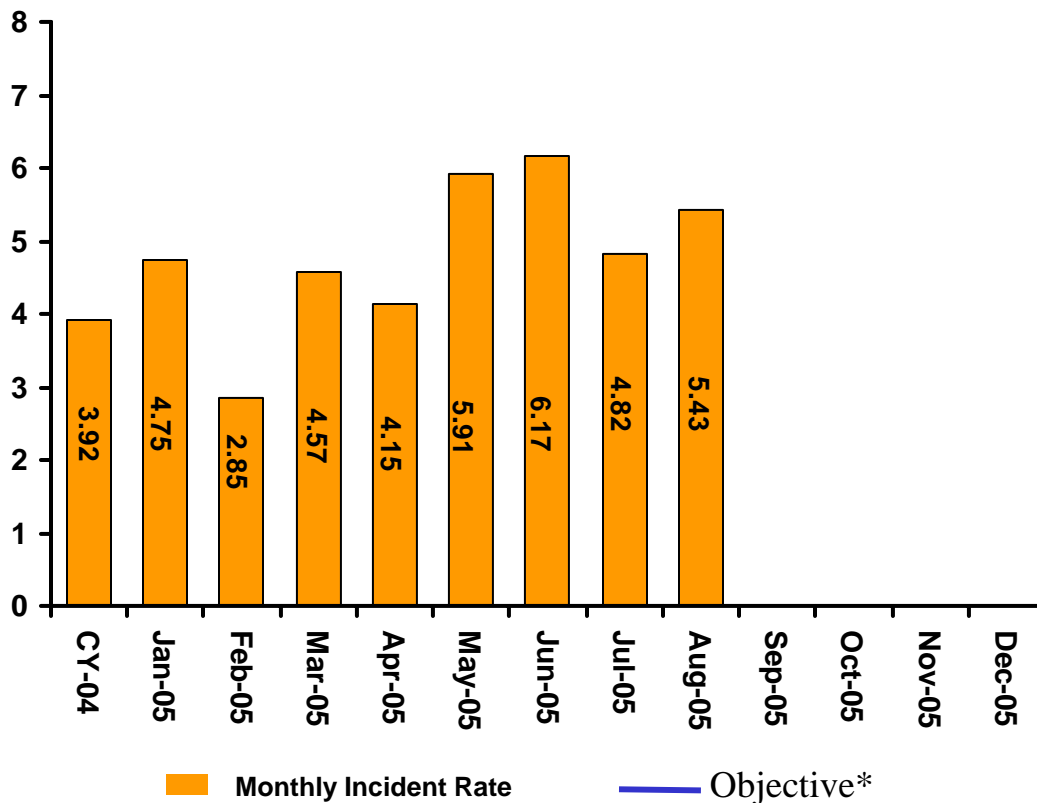


ARIZONA DEPARTMENT OF TRANSPORTATION TRANSPORTATION SERVICES GROUP

ADOT Goal 3: *To develop and retain a high performing successful workforce.*

Objective 1: **No objective has been established yet for the Calendar Year 2005.*

Injury Incident Rate Per 100 Employees



*Note: "CY" indicates Calendar Year

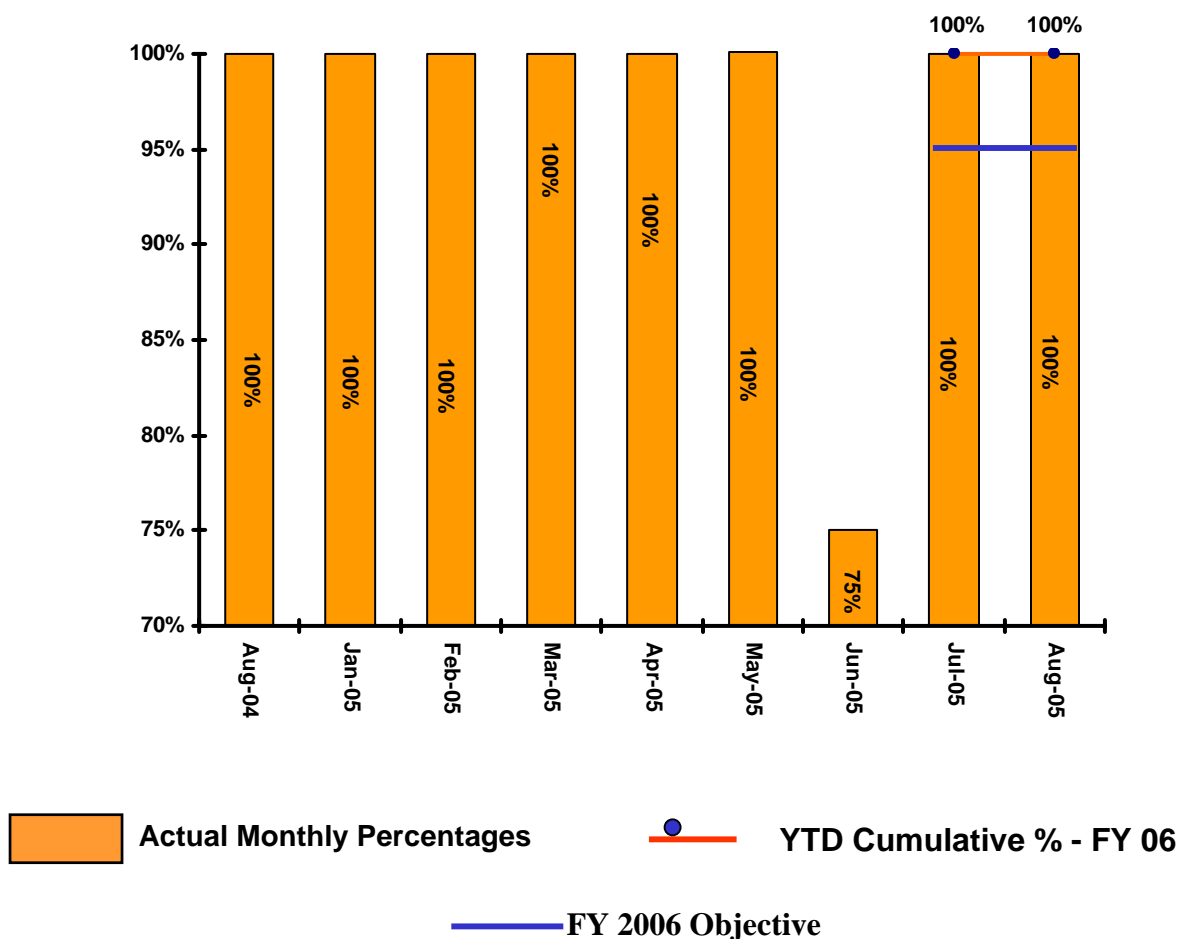


ARIZONA DEPARTMENT OF TRANSPORTATION TRANSPORTATION SERVICES GROUP

ADOT Goal 5: *To improve public and political support necessary to meet Arizona's transportation needs.*

Objective 2: *Respond to constituent inquiries directed to the Legislative Services Office within 10 working days, 95 % of the time.*

Constituent Responses completed within 10 working days



Fiscal Year 2005, cumulative percentage: 97 % (Total number of inquiries = 157
Fiscal Year 2006, cumulative percentage: 100% (Total number of inquiries = 44).